



Local community and organization grievance policy

Our grievance policy explains how committed we are to effectively address grievances from local communities and organizations and preventing the recurrence of the same grievances.

All employees are required to report to their superiors any complaints from local community participants. All objections must be recorded in writing by the leaders and investigative actions carried out in order to effectively eliminate them.

The management decides to respond to all official complaints of citizens in writing within 10 days. Every 6 months, the leaders are obliged to review all recorded complaints of citizens and in case of repetition of the same complaints to take the necessary actions to prevent further repetition. The management is committed to holding trainings for its employees on the importance of proper communication with the local community.

In Kukuljanovo,
01.05.2020.
Željka Miculinić



Orada Adriatic d.o.o. za ulov, uzgoj, preradu i trgovinu ribom | **sjedište:** Turion 22, HR-51557 Cres | **uprava:** Kukuljanovo 341, HR-51227 Kukuljanovo | **t:** +385 (0) 51 565 200 | **f:** +385 (0) 51 565 212 | **e:** orada@orada-adriatic.hr | **www.royal-adriatic.hr**

MB: 0946354 | **OIB:** 86840413543 | **IBAN:** HR63 2484008 11068 14805 | Trgovački sud u Rijeci MBS 040040829 | Temeljni kapital 42.956.800,00 uplaćen u cijelosti | Predsjednik uprave: mr.sc. Marko Miculinić, dipl.oec | Član uprave: Vedran Rubeša, dipl.oec